



THE CITY OF
CANTON
THOMAS M. BERNABEL, MAYOR

NEWS RELEASE
Office of the Mayor
City Hall - 8th Floor
218 Cleveland Avenue SW
Canton, OH 44702

FOR IMMEDIATE RELEASE

Date: Friday, March 13, 2020
Contact: Tammy Diener
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330-438-4307

MEDIA ADVISORY: CANTON UTILITIES BILLING OFFICE

CANTON, OHIO – March 13, 2020

From: Canton Utilities Billing Office

This is in response to public health concerns about the coronavirus (COVID-19) and the need to restrict potential of spread of the disease by restricting non-essential public contacts.

Effective Monday, March 16, 2020, the Canton Utilities Billing office is temporarily suspending public access to our in-person payment windows.

Note that the offices will remain in operation behind closed doors answering customer calls and processing remote and drop-off payments.

Payments are to be made in the following alternative manner:

- Online at cantonutilities.com
- Automatic Payment Form at cantonutilities.com
- Check by Phone by calling 330-649-8100.
- Drop-Box placement at 306 2nd St. SE, Canton, OH 44702
- Mailing payments to Canton City Utilities at 306 2nd ST SE, Canton OH 44702.

If you have a question about a specific billing item, please contact our office between 8:30 AM and 5:00 PM Monday-Friday by calling 330-649-8100 or by emailing cantonutilities@cantonohio.gov.

Thank you.

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